

TASTING ROOM ASSOCIATE - EX NIHILO VINEYARDS

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LAKE COUNTRY, BRITISH COLUMBIA

WWW.EXNIHILOVINEYARDS.COM

Ex Nihilo Vineyards is seeking Seasonal Tasting Room Associates to join our team for the upcoming 2021 season. We are looking for energetic and motivated individuals with a passion for wine to join our busy and ever-evolving tasting room and outdoor patio settings from April to October.

IS THIS THE JOB FOR YOU?

You enjoy interacting with people, providing excellent customer service and sharing wine knowledge. You can tell our guests the Ex Nihilo (EXN) story with passion and pride. Even in a fast-paced environment, you exceed our guests' expectations while managing your time well to see that all guests are afforded the same great experience. You are a true team player who is always willing to help out where attention is needed. If this is you, we would love to have you on our team.

JOB DUTIES

- Educating our guests on wine, our winery and events
- Assisting customers and answering their questions
- Promoting wine club
- Selling wine
- Operating the WineDirect Point of Sale and TOCK Reservations systems
- Stocking shelves
- Light housekeeping
- Assisting with shipping orders
- Executing memorable Tasting Experiences from start to finish
- As Concierge, in a predominantly outdoor setting, greeting high volumes of guests, and liaising effectively with the EXN team to seat the guests and attend to their specific needs in a welcoming and helpful manner
- Working events, including concerts

GENERAL KNOWLEDGE, SKILLS AND ABILITIES

- Wine experience and knowledge an asset (including WSET levels)
- Retail sales experience is an asset
- Ability to work on feet all day and lift light to medium loads (up to a case of wine 50 pounds)
- Ability to give attention to detail and to transition between or handle simultaneously multiple tasks efficiently
- Polite, respectful, positive and enthusiastic demeanor
- Strong communication skills
- Flexibility with scheduling (weekend and/or evening hours) and able to work at short notice
- Ability to work effectively under pressure both independently, as well as in a team environment
- Must be of legal age to serve alcohol in B.C.

EDUCATION

- Must have current Serving It Right certification before you commence work.

EXPERIENCE

All applicants must have a minimum of one year experience in the wine or hospitality industry.

At Ex Nihilo we aim to ensure those who enter our building leave with the feeling that they are part of the Ex Nihilo family. Are you ready to join the team at Ex Nihilo?

Please send your resume: rick@exnihilovineyards.com